**Frequently Asked Questions (FAQ) Manolis Projects, LLC**

**How do I purchase an artwork?**

Art can be purchased directly on the site by pressing the Buy Now button. You can also call us to place an order at 786-360-2833 or email us at studio@ManolisProjects.com.

**What is your product return policy?**

We have a 30 day, no questions asked return policy. You are only responsible for packing, insuring, and sending the work back to us. Items must be returned in the same condition, with all the same packing materials to receive a refund. Please contact us within 30 days of receiving your artwork for a refund or credit towards another purchase. If after 30 days we accept a return, you would be subject to a 25% restocking fee. Please note that we do not allow returns on custom orders.

**How long will it take to ship the artwork from the time I place my order?**

We will do everything possible to ship the work, as soon as possible, after receiving the order. We will send you an email with tracking information as soon as it's ready to ship.

**Do you offer special services or discounts to the trade?**

We love working with art and design professionals to help you accomplish your goals and are able to extend trade discounts on many of our artworks. In the past we have worked with interior designers, museums, galleries, hotels, and developers to provide beautiful art at competitive prices.

**What form of payment do you accept?**

Manolis Projects accepts payment by credit card (Visa, Master Card, Discover, American Express), PayPal, bank wire, and check. On transactions over $10,000, we do request payment by bank wire. Checks and Money Orders can be made out to Manolis Projects, LLC. Please, call us for mailing address and to arrange payment by check so that we reserve the work for you.786-360-2833.

**I live in the Miami area. Can I stop by the gallery and pick up my artwork?**

You are welcome to pick up the work in person. Please, contact us at 786-360-2833 or email us at studio@ManolisProjects.com. to make an appointment to pick it up! Our gallery address is 335 NE 59 Street, Miami, FL.

**How will my personal information be used?**

We value your privacy and will not sell or let any third party use your information. Manolis Projects, our sister company and J. Steven Manolis Art will the only ones with access to the information.

**Why is Manolis Projects open by appointment only?**

 Our collection is mainly housed in our Miami Gallery, but many of our artworks are stored and not ready for display. We ask that you email us please contact us via email at studio@ManolisProjects.com or call us at 786-360-2833. If you have a list of artworks you are interested in viewing, we can have those artworks ready for viewing. You are also welcome to visit us just to see what we have displayed!